

## QUALITY POLICY

**Antaeus Travel and Tourism Ltd** provides its customers comprehensive services in travel and tourism. The company applies a **Quality Management System** according to the requirements of **ISO 9001: 2008** which administers all the processes regarding:

**«The Provision of Travel Services regarding Corporate Travel and Marine Crew Transport»**

**«Corporate Travel Services and Marine Crew Transportation Services»**

The Quality Management System has been designed and is applied so as:

- To become the main mechanism for optimal organization and operation of **Antaeus Travel and Tourism**
- To **improve the quality** of the provided services
- To **ensure** and **improve** its **customers satisfaction**, with the provision of services that meet their requirements

**Antaeus Travel and Tourism is committed to comply with the requirements** (legal and customer requirements) when administering its services, and to **continuously improve** the **effectiveness** of the Quality Management System.

The **Management** sets a number of quality objectives that address the whole range of company services and their main criterion is to improve their quality.

The implementation of the Quality Management System is mandatory for all employees in the company, as well as for the collaborators of **Antaeus Travel and Tourism**.

The **Quality Management System is assessed systematically**, so as to ensure **continuous improvement** and to **improve its effectiveness**.

The Quality Policy of Antaeus Travel and Tourism is available to all parties that are interested. The content of the Quality Policy regarding its suitability is reviewed annually.

On behalf of the Management,

Vasileios Chatzantonis