



ESG Practices



Since 1989



## Global ESG Standards





We keep up-to-date and comply with globally recognized sustainability standards and practices across all industries and sectors.

We support the fundamental principles of human rights, fair working conditions, environmental protection, and promote equal treatment and the elimination of discrimination in the workplace and society.







WE OPERATE IN A WAY THAT FOSTERS RESPECT, DIGNITY, AND SUSTAINABILITY





# Environmental Practices (E)



PROTECTION AND ADOPTION OF
PRACTICES TO REDUCE OUR
ENVIRONMENTAL FOOTPRINT



### Recycling

We promote recycling within the company and have multiple recycling bins in our offices, as well as a bin for organic materials





#### **Reducing Plastic Use**

We use reusable cups and plates to minimize plastic usage.

### **Paperless**







#### **CO2** Reduction

Our offices in Athens are strategically located near a metro station to facilitate employee commuting. Additionally, we have adopted hybrid and remote work models across all our offices worldwide.





# Environmental Practices (E)

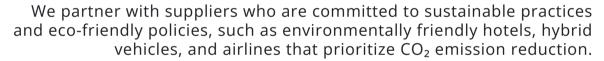


OUR ENVIRONMENTAL POLICY IS

BASED ON THREE PRINCIPLES



### **Careful Supplier Selection**







### Responsibility as a Travel Company

We offer a range of responsible consulting services to create a sustainable and conscientious travel program, incorporating our principles and policies for environmental protection and respect.

### **Creating an Eco-Friendly Travel Plan**

We believe it is our responsibility to provide our partners with tools and data that support a sustainable business travel experience. We invest in sustainable products and technologies that enable our partners to reduce CO<sub>2</sub> emissions and measure their environmental footprint.

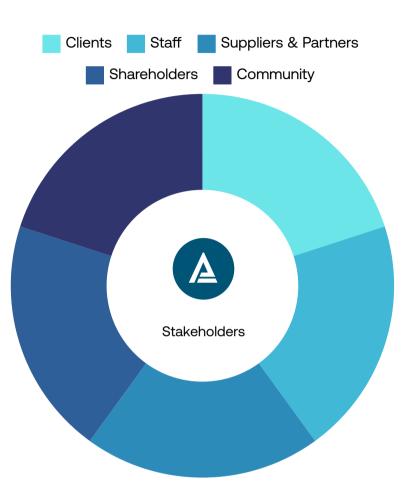






# Social Practices (S)









### Stakeholder Relationship Management

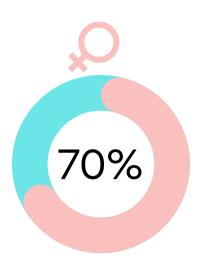
Our goal is the effective management of relationships with the company's stakeholders, as it is essential for the company's sustainability and social responsibility. This approach helps maintain trust, create value, and support long-term growth.

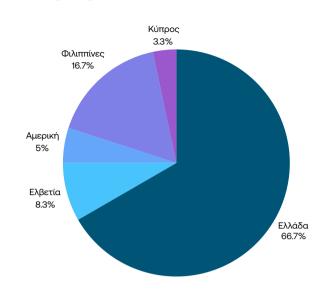




## Social Practices (S)







### **Employee Well-being & Accessibility**

We support the mental health and well-being of our staff by offering flexible hours and various shifts worldwide based on their location, enhancing workflow and productivity.



### **Diversity & Inclusion**



As a multicultural company with offices in five cities worldwide, we employ individuals of diverse backgrounds, religions, ages, genders, and ethnicities, promoting equal opportunities and inclusion. Our staff speaks eight languages and 70% of our team is female.

### **Community Engagement**

We support foundations for people in need and organize volunteer activities, fostering a sense of belonging and solidarity. Employee participation is nearly universal.



### **Employee Training, Health & Safety**



Our company regularly offers internal and external seminars on environmental issues and ways to reduce our environmental footprint. We also organize activities such as tree planting and providing assistance in times of need.

For health and safety, we invest in annual check-ups, first aid certification, and risk assessments. Regular preparedness drills are conducted to protect our staff, ensuring a safe working environment.

COMMITMENT TO SOCIAL RESPONSIBILITY

AND ADOPTION OF PRACTICES TO ENHANCE SOCIAL WELL-BEING





# Governance Practices (G)





### **Ethical Leadership**



At our company, leadership promotes ethics and upholds transparent decision-making processes. We reinforce accountability at all levels of the organization, with a strong focus on integrity and compliance with regulations. Our primary goal is to ensure that every decision is fair and aligned with our values.

#### **Data Governance**

With the increasing importance of data protection and cybersecurity, our company enforces strict policies to safeguard customer and employee information. This includes investing in security systems and managing digital risks with transparency.



#### **Code of Conduct**



We have a code of conduct that promotes ethical behavior and compliance with all regulations. Employees and executives are regularly trained on issues of corruption and conflicts of interest.

### **Transparency in Financial Statements**

We ensure that our financial and accounting reports are transparent and comply with international standards. Additionally, we have strict control procedures to prevent fraud and corruption.







ON BOARD,
ON TIME.
ANYTIME,
WORLDWIDE.

